

CLINICAL LAB PRODUCTS MAGAZINE
LIS SURVEY QUESTIONNAIRE

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1. What is the product name of your company's LIS? **LabWeb**
(For multiple products, please complete separate questionnaires.) What was the release date of its most recent version? **2006**

2. How many live systems are installed worldwide (with multi-site installations counted as one system)? **14**

3. When did your first installed LIS go live? **1976**
What was the date of your most recent installation? **2007**

4. Does your LIS handle:

bar coding/label printing?

charge capture/billing?

cumulative reporting across facility encounters?

image display within reports?

integrated chemistry, hematology, and microbiology reporting?

inventory?

management/quality reporting?

multisite blood banking?

multisite inventory?

multisite testing?

online test-utilization guidelines?

outreach client services?

patient scheduling?

preauthorization/coding validation?

remote physician ordering?

remote results reporting?

scanned entry of paper-based external results?

specimen storage?

telepathology?

trending of patient results?

voice recognition?

work flow/staff scheduling?

5. Which LIS functions are accessible via Web browser?

none

some (specify) _____

all

6. What internal modules (not interfaces) are available for, or included in, your LIS?

blood banking

chemistry/hematology

cytology

microbiology

molecular diagnostics

pathology

other specialized applications (specify): **Imaging, Synoptic Reporting**

7. How does your LIS distribute results (specify all formats)? **HL7, XML, TXT, Custom, PDF**

8. Have you installed LIS interfaces with:

bedside/handheld ID devices?

central data repositories?

electronic medical records?

hospital information systems?

laboratory automation systems?

microbiology systems?

pharmacy systems?

physician office management systems?

point-of-care testing instruments?

public health surveillance systems/registries?

reference laboratories?

single automated instruments?

9. What is the operating system for your LIS (Unix, Windows, etc.)? **Windows (all), Open VMS**

10. Does installing your LIS require custom programming? _____ **No** _____

11. What is your LIS pricing structure?

hardware and software purchase/license with ongoing maintenance fees

software purchase/license with ongoing maintenance fees

flat-fee application service provider

per-transaction application service provider

other (describe): _____

12. How many LIS-support personnel does your company employ? **9**

13. What are your highest-volume and lowest-volume LIS installations:

in tests per year? _____ and _____
in number of workstations? _____ and _____ **Not Recorded**

14. What types of system failover and data recovery are performed automatically? **Full transaction logging, SQL Replication, Off-site Backup, Redundant ISP, Backup servers/disks**

15. In addition to traditional technical support, what resources are available to help users resolve questions? **User Manuals, Dedicated Account Manager**

16. To which data standards does your software adhere? **Company Defined**

17. Is your company ISO 9001:2000 certified? **No**

18. In brief, how does your LIS (not your company) differ most from competing products? **Fully web-hosted, a la carte modules and features can be added to existing systems for a true best-of-breed system.**